

# Are you behind on your water bill?

## The new Water Assistance Program can help!



The **Low-Income Household Water Assistance Program (LIHWAP)** is now available to provide low-income Pennsylvanians with help on water bills.

### What help is available?

- LIHWAP will pay your water provider the amount needed to prevent a shut off or restore service.
- Maximum of \$2,500 to pay the water bill.
- Maximum of \$2,500 to pay the wastewater bill.
- Maximum of \$5,000 for combined water and wastewater bills.

**After approval for LIHWAP, your water provider must keep your water service turned on for at least 90 days.**

### Who is eligible?

- PA residents who pay the water bill.
- Households that are behind on water bill payments, facing shutoff, or already terminated.
- Households with income at or below 150% of the Federal Poverty Income Guidelines.
- If the water bill is not in your name, you may still be eligible. Submit any proof you have that you are responsible for the water bill, like a lease or letter from the account holder.

Household Size	Total monthly income	Total yearly income
1	\$1,610	\$19,320
2	\$2,178	\$26,130
3	\$2,745	\$32,940
4	\$3,313	\$39,750

(Add \$567/month or \$6,810/year for each additional person)

### How to apply:

- Online at [www.compass.state.pa.us](http://www.compass.state.pa.us)
- At your local County Assistance Office
- Call 215-560-7226 to request a paper application
- For more information, visit [www.dhs.pa.gov/WaterHelp](http://www.dhs.pa.gov/WaterHelp)

**If your application is denied, you may appeal. If you live in Philadelphia and are denied LIHWAP, contact Community Legal Services for help at 215-981-3700.**