Are you behind on your water bill?
The new Water Assistance Program can help!

The Low-Income Household Water Assistance Program (LIHWAP) is now available to provide low-income Pennsylvanians with help on water bills.

What help is available?

- LIHWAP will pay your water provider the amount needed to prevent a shut off or restore service.
- Maximum of $2,500 to pay the water bill.
- Maximum of $2,500 to pay the wastewater bill.
- Maximum of $5,000 for combined water and wastewater bills.

Who is eligible?

- PA residents who pay the water bill.
- Households that are behind on water bill payments, facing shut off, or already terminated.
- Households with income at or below 150% of the Federal Poverty Income Guidelines.
- If the water bill is not in your name, you may still be eligible. Submit any proof you have that you are responsible for the water bill, like a lease or letter from the account holder.

How to apply:

- Online at www.compass.state.pa.us
- At your local County Assistance Office
- Call 215–560–7226 to request a paper application
- For more information, visit www.dhs.pa.gov/WaterHelp

If your application is denied, you may appeal. If you live in Philadelphia and are denied LIHWAP, contact Community Legal Services for help at 215–981–3700.