The Low-Income Home Energy Assistance Program (LIHEAP) closes April 9th, 2021. Three kinds of help are available for low-income households that need heating assistance:

- **LIHEAP Cash**: Cash grants from $200 to $1000 to help with a heating bill.
- **LIHEAP Crisis**: For people with past-due bills or shutoff notices. Pays up to $800 to stop a shutoff of utility service, get service turned back on, or get fuel if a household is out of fuel or will soon run out of fuel. Can only receive one grant per utility.
- **LIHEAP Crisis “Interface”**: Provides for the repair or replacement of the heating system or furnace. Provides other types of weatherization.

There are a few different ways to apply for LIHEAP:

- **Apply online** at: [www.compass.state.pa.us/](http://www.compass.state.pa.us/)
- **Call the LIHEAP Hotline at** 1-866-857-7095 to request an application
- **Mail or drop off an application at the mailbox** outside your local County Assistance Office
- **Fax, mail or drop off an application** at the mailbox outside the LIHEAP office
  - Address: 1348 W. Sedgley Avenue, Philadelphia, PA 19132
  - Fax: 215-560-2260

If you have already applied for LIHEAP Cash, simply call the LIHEAP hotline and ask them to open a Crisis application for you. If you apply by mail, keep a copy of your application and call the LIHEAP hotline to confirm it was received.

To apply, you will need:

- Names, Dates of Birth, and Proofs of Income for all household members
- A recent heating bill

CLS phonelines are open for new clients! If you have trouble applying for LIHEAP or are facing other utility issues, contact 215-981-3700 and leave us a message. For more information about CLS, visit clsphila.org.