

HOW TO EFILE A COMMENT WITH THE PUBLIC UTILITY COMMISSION ABOUT THE BAN ON UTILITY SHUTOFFS



1) Set up an e-filing account

- Go to efiling.puc.pa.gov and click "Create Account" in the upper righthand corner of the screen.
- A new page will open with a registration form. Select "Individual" for account type and fill out the form.
- Click "Create Account" at the bottom of the form.
- Go to your email and click "Verify your eFiling account" in the message that the PUC sends.

2) Now that you've set up your account, you're ready to file a comment!

- Return to efiling.puc.pa.gov.
- In the upper righthand corner, click "Login."
- Select "Existing Filing" and enter the **M-2020-3019244**

3) You're ready to submit your comment!

- Select "Comment" from the pull down menu and upload your comments (must be in pdf format).
- You will need to click through several times to confirm submission until you get to a confirmation page.
- Print or save the confirmation page for your records.