

Struggling to Afford Your Phone or Internet Bill?



Apply for a Lifeline discount.

Lifeline is a federal program that lowers the cost of your monthly phone or internet bill by up to \$9.25 (or \$34.25 for those living on Tribal/Native lands).

You're Eligible if:

- Someone in your household participates in government benefit programs such as:
 - SNAP (food stamps)
 - Medicaid
 - SSI
 - Public Housing Assistance
 - Veterans Pension and Survivors Benefits

- OR -

- Your household income is at or below 135% of the federal poverty level (FPL):

HOUSEHOLD SIZE	MONTHLY INCOME	YEARLY INCOME
1	\$1,436	\$17,226
2	\$1,940	\$23,274
3	\$2,444	\$29,322
4	\$2,948	\$35,370
Every Additional Person:	Add \$504 to monthly income	Add \$6,048 to yearly income

How to Apply:



Step 1: Ask your phone/internet provider if they are a Lifeline Provider or use this [online tool](#) to find a company near you. If they are, they can help you sign up.



Step 2: Apply online with the [Lifeline National Verifier](#) or mail a [Lifeline paper application](#). Mail the application, along with proof of eligibility to:

Lifeline Support Center
P.O. Box 7081
London, KY 40742



Step 3: Tell your phone/internet provider that you qualify for Lifeline. Once the Provider confirms your eligibility, they will enroll you in one of their discounted service plans.

How to Show you are Eligible:

You may need to include proof that you qualify for Lifeline, such as:

- **A copy of pay stubs or tax return** to prove your household income is at or below 135% of the FPL guidelines

- OR -

- **A copy of a letter/official document** verifying that someone in your household participates in a Federal Assistance Program

Need Help Applying?

Contact the Lifeline Support Center at
1-800-234-9473.

For more information on Lifeline, visit
clsphila.org/utilities/lifeline-qa/