Struggling to Afford Your Phone or Internet Bill?

Apply for a Lifeline discount.

Lifeline is a federal program that lowers the cost of your monthly phone or internet bill by up to $9.25 (or $34.25 for those living on Tribal/Native lands).

You're Eligible if:

- Someone in your household participates in government benefit programs such as:
  - SNAP (food stamps)
  - Medicaid
  - SSI
  - Public Housing Assistance
  - Veterans Pension and Survivors Benefits

- Your household income is at or below 135% of the federal poverty level (FPL):

<table>
<thead>
<tr>
<th>HOUSEHOLD SIZE</th>
<th>MONTHLY INCOME</th>
<th>YEARLY INCOME</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>$1,436</td>
<td>$17,226</td>
</tr>
<tr>
<td>2</td>
<td>$1,940</td>
<td>$23,274</td>
</tr>
<tr>
<td>3</td>
<td>$2,444</td>
<td>$29,322</td>
</tr>
<tr>
<td>4</td>
<td>$2,948</td>
<td>$35,370</td>
</tr>
<tr>
<td>Every Additional Person:</td>
<td>Add $504 to monthly income</td>
<td>Add $6,048 to yearly income</td>
</tr>
</tbody>
</table>

- OR -

How to Apply:

**Step 1:** Ask your phone/internet provider if they are a Lifeline Provider or use this online tool to find a company near you. If they are, they can help you sign up.

**Step 2:** Apply online with the Lifeline National Verifier or mail a Lifeline paper application. Mail the application, along with proof of eligibility to:

  Lifeline Support Center
  P.O. Box 7081
  London, KY 40742

**Step 3:** Tell your phone/internet provider that you qualify for Lifeline. Once the Provider confirms your eligibility, they will enroll you in one of their discounted service plans.

How to Show you are Eligible:

You may need to include proof that you qualify for Lifeline, such as:

- **A copy of pay stubs or tax return** to prove your household income is at or below 135% of the FPL guidelines

  - OR -

- **A copy of a letter/official document** verifying that someone in your household participates in a Federal Assistance Program

Need Help Applying?
Contact the Lifeline Support Center at 1-800-234-9473.

For more information on Lifeline, visit clsphila.org/utilities/lifeline-qa/