

Community Legal Services' Family Advocacy Hotline

Free Advice for Parents Involved with the Child Welfare System

Parents!

- **Are you being investigated by Philadelphia DHS (Department of Human Services)?**
- **Are you receiving DHS or CUA (Community Umbrella Agency) services?**
- **Are you unsure about your rights or how to proceed?**

The Family Advocacy Hotline offers confidential information, advice and referrals for parents involved with DHS or the CUAs.

What We Can Do:

- Meet with you and review your legal rights and responsibilities
- Help you understand the DHS/CUA process
- Refer you to other places that may be able to help
- Evaluate whether we can represent you in dependency court or in your DHS investigation
- Give you contact information for your attorney, if you already have one

What We Can't Do:

- If you already have an attorney, we cannot offer advice or representation
- If we have a conflict of interest, we may not be able to help

How to Get Help:

- **By Phone:** Call the Family Advocacy Hotline at (215) 981-3765, Monday-Friday, 9am-5pm
- **In Person:** Walk-Ins Accepted Monday-Friday, 9am-12pm at 1424 Chestnut Street

